



SUSTAINABILITY PLAN 2024

Sandos Atlantic Gardens allocates all the necessary resources and responsibilities to guarantee that the objectives and goals are achieved that will enable continuous improvement and environmentally conscious behaviors, designing processes to minimize and prevent the impact derived from the company's activity.

ENVIRONMENTAL MANAGEMENT IN THE HOTEL

- INCREASE IN STAFF AWARENESS regarding the good use of resources and good practices with the environment. Derivaya is the company that takes care of this.
- ENERGY MANAGEMENT: The company actively participates in achieving a reduction in energy consumption and costs, through the installation of energy efficient lighting equipment and the change of low consumption equipment for LED in all areas. . We have installed new modern and energy-saving pool heating equipment.
- WATER MANAGEMENT: The company actively participates in achieving a reduction in water consumption; the installed devices report a savings of 60%; positioned taps provide water at the correct temperature; and single-lever sinks have been replaced with sensor ones in the toilets in common areas.
- WASTEWATER MANAGEMENT: All wastewater discharged is treated in order to meet the standards of national legislation in this regard.

- WASTE REDUCTION AND MANAGEMENT: we actively participate in achieving a reduction in the volume of solid waste produced and

have facilities to recycle it. We repair broken equipment as soon as possible and have a replacement plan for that equipment. We work with authorized companies that collect ink cartridges, batteries, electronic elements, metals, oils and plastics. We have containers for mattresses, garden waste, wood waste, etc. Water dispensers have been installed that avoid the consumption of plastic bottles and jugs. We have replaced plastic bottles with glass ones in the rooms, and we encourage guests to use these instead of buying plastic bottles outside the hotel.

Likewise, we have removed single-use plastics such as glasses, cutlery....

We encourage you not to use plastic straws, mats or inflatables in the pool.

We have rented a cardboard compactor in 2022, which allows us to save on transportation by requiring fewer trips.

In 2022 we have incorporated large CI containers, eliminating the smallest containers of hazardous waste, saving on transportation by avoiding a greater number of trips

- **NATURE CONSERVATION AND BIODIVERSITY:** We are also committed to minimizing the use of chemicals known to harm health and the environment. Animal shows are not encouraged by the hotel.

- **FAIR TREATMENT OF PEOPLE:** Employees are granted benefits beyond what is legally stipulated, such as free meals, sickness benefits, etc. Hiring people of different nationalities, origins, race...

- All actions carried out in the hotel are echoed on social networks to give them greater visibility and at the same time create more social awareness.

COMMITMENT AND SUPPORT TO THE LOCAL COMMUNITY

- **LOCAL MARKET** with artisans who sell their products to guests, different days of the week.

- Special attention to **CELIAC/VEGETARIANS/VEGANS** including signs on all food signs in restaurants.

- Vulnerable groups: collaboration with ADISLAN AND ADEPSI (Association for People with Intellectual Disabilities) to visit the hotel's service facilities.
- We have ALOE VERA (native plant) for sale, from local companies.

COMMUNICATION OF SUSTAINABILITY MEASURES TO OUR CLIENTS

- Since the end of 2015, in the common areas, each trash can is divided into four sections for waste recycling.
 - We developed the ECO TEAM in 2017 and it was updated in 2023 with the aim of ensuring compliance with all environmental objectives. Within the ECOTEAM team we created the figure of the water police made up of people outside the technical team, who are our Animator , Borja and our Holistic Guide, Franck Montoro, to check the garden and notify in case of a water leak.
 - Note in the rooms that there is awareness about the frequency of changing towels and saving water.
 - Environmental policies: energy savings, selective waste collection, environmental sustainability programs.
 - We have an agreement with bicycle rental companies for clients, with the aim of encouraging them to use this environmentally friendly form of transportation. You can reserve through our App.
 - We develop and execute Ecohuerto work to make our clients aware of the way of farming on the island. We take a tour of the garden with clients in which we show what they see and what they can plant. We are incorporating areas of the garden for this task (papayas and rosemary in 300, pitayas in 200, etc.)
- We carry out workshops with clients on typical dishes from the island such as potatoes and mojos....
 - Installation of electric bicycle parking in the month of February 2022
 - Field installation of solar panels in the hotel gardens in 2022, which provide both energy and economic savings and better quality of electricity as it is solar.
 - Implementation of the App, Stayapp, for use by clients through which they can access hotel information, including renting bikes and taking excursions in the area.

Improvements implemented 2022/2024

- Cardboard Compactor Rental in January 2023
- Replacement of CI containers with Multibox for swimming pools, water treatment plants and desalination plants.2023
- Startup of the photovoltaic power plant 2022
- Improvements introduced in garden irrigation 2022/2023
- Improvements in the water supply pipeline due to breaks.

2022/2023

• Implementation in 2023 of the Eisi hotel management program that, in addition to helping us in daily operations in tasks such as the assignment of rooms, parts of maids, in the floor department, parts to SSTT, also allows us to have control of daily consumption of electrical energy, water, gas... allowing us to see deviations and thus carry out the pertinent procedures and also allows us to know our daily carbon footprint.

- Replacement of unit containers of jams and honey February 2024

• In April 2024 we replaced the restaurant paths with individual tablecloths, which are easy to clean and save energy. no use of chemicals, no water, although clothes are not washed in the hotel, and economical.

- Use of leftovers from the buffet in the garden to have organic matter to have fertilizer such as banana peels, egg peels, coffee, etc...2022

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CSR

- Help STC with the implementation of the activity of renting a book for children “LET'S GIVE THE CHILDREN A CHANCE TO DO IT”
- Declaration by Sandos Atlantic Gardens for Christmas 2023 of the end of the use of fireworks at holidays to avoid inconvenience to people sensitive to these noises as well as animals.